

Merchant Application & Agreement (Singapore)

Business Information																																																																																																																																																					
Merchant's DBA Name/Outlet Name:	Merchant's Legal / Registered Name:																																																																																																																																																				
Physical Street Address (No P.O. Box):	Legal / Registered Address:																																																																																																																																																				
DBA Phone: Fax:	Corp Phone: Fax:																																																																																																																																																				
Contact Name at this Address: E-mail:	Contact Name at this Address: E-mail:																																																																																																																																																				
Customer Service Phone # (Required for MOTO and Internet merchants):	Website Address (Required for Internet merchants):																																																																																																																																																				
Merchant Profile																																																																																																																																																					
Type of Ownership: <input type="checkbox"/> Sole Proprietor <input type="checkbox"/> Partnership <input type="checkbox"/> Professional Assoc. <input type="checkbox"/> Corporation <input type="checkbox"/> Other:	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th colspan="2" style="text-align: left; padding: 2px;">Credit Card Information</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th colspan="2" style="text-align: left; padding: 2px;">Market Type:</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;"><input type="checkbox"/> Retail</td> <td style="padding: 2px;"><input type="checkbox"/> Supermarket</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Restaurant</td> <td style="padding: 2px;"><input type="checkbox"/> Emerging Mkt</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Lodging</td> <td style="padding: 2px;"><input type="checkbox"/> Public Sector</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> MO/TO</td> <td style="padding: 2px;"><input type="checkbox"/> Auto Rental</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> P - Card</td> <td style="padding: 2px;"><input type="checkbox"/> Cash Adv.</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> E-Commerce</td> <td style="padding: 2px;"><input type="checkbox"/> Other</td> </tr> </tbody> </table> </td> <td style="padding: 2px;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th colspan="2" style="text-align: left; padding: 2px;">Sales Profile (Must equal 100%)</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">Card Swipe</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Manual Process</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Mail Order/Telephone/Internet</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Total =</td> <td style="padding: 2px; text-align: right;">%</td> </tr> </tbody> </table> </td> </tr> </tbody> </table>	Credit Card Information		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th colspan="2" style="text-align: left; padding: 2px;">Market Type:</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;"><input type="checkbox"/> Retail</td> <td style="padding: 2px;"><input type="checkbox"/> Supermarket</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Restaurant</td> <td style="padding: 2px;"><input type="checkbox"/> Emerging Mkt</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Lodging</td> <td style="padding: 2px;"><input type="checkbox"/> Public Sector</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> MO/TO</td> <td style="padding: 2px;"><input type="checkbox"/> Auto Rental</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> P - Card</td> <td style="padding: 2px;"><input type="checkbox"/> Cash Adv.</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> E-Commerce</td> <td style="padding: 2px;"><input type="checkbox"/> Other</td> </tr> </tbody> </table>	Market Type:		<input type="checkbox"/> Retail	<input type="checkbox"/> Supermarket	<input type="checkbox"/> Restaurant	<input type="checkbox"/> Emerging Mkt	<input type="checkbox"/> Lodging	<input type="checkbox"/> Public Sector	<input type="checkbox"/> MO/TO	<input type="checkbox"/> Auto Rental	<input type="checkbox"/> P - Card	<input type="checkbox"/> Cash Adv.	<input type="checkbox"/> E-Commerce	<input type="checkbox"/> Other	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th colspan="2" style="text-align: left; padding: 2px;">Sales Profile (Must equal 100%)</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">Card Swipe</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Manual Process</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Mail Order/Telephone/Internet</td> <td style="padding: 2px; text-align: right;">%</td> </tr> <tr> <td style="padding: 2px;">Total =</td> <td style="padding: 2px; text-align: right;">%</td> </tr> </tbody> </table>	Sales Profile (Must equal 100%)		Card Swipe	%	Manual Process	%	Mail Order/Telephone/Internet	%	Total =	%																																																																																																																								
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Type or Goods or Services Sold: MCC	Do you currently accept Visa/MasterCard? <input type="checkbox"/> NO <input type="checkbox"/> YES Does merchant accept transactions before the customer receives product or service? How long does customer wait before product is received? _____ Does merchant offer warranties, dues, subscriptions, memberships or other extended services? <input type="checkbox"/> NO <input type="checkbox"/> YES Duration of extended service or benefit (in weeks): _____ Annual Credit Card Sales: \$ _____ Average Ticket: \$ _____ Total Credit Card Sales (multiple locations only) : \$ _____																																																																																																																																																				
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<input type="checkbox"/> Annual Gateway Licence Fee	_____ + _____		per account																																																																																																																																																		
<input type="checkbox"/> Annual Currency Fee	_____ + _____		per currency																																																																																																																																																		
<input type="checkbox"/> Settlement Fee#	_____ + _____		per Item																																																																																																																																																		
<input type="checkbox"/> Incoming Retrieval	_____ + _____		per Item																																																																																																																																																		
<input type="checkbox"/> Incoming Chargeback	_____ + _____		per Item																																																																																																																																																		
<input type="checkbox"/> Paper Ticket Fee	_____ + _____		per Item																																																																																																																																																		
<input type="checkbox"/> MDR Refund	_____ + _____		per Item																																																																																																																																																		
(D- Charge ; N- No Deduction)																																																																																																																																																					
<input type="checkbox"/> Business View#	_____ + _____																																																																																																																																																				
<input type="checkbox"/> Others:	_____ + _____																																																																																																																																																				
** Unless otherwise stated, all Service Fees are collected upfront and non-refundable in whole or in part. The Processor reserves the right to revise the Service Fee from time to time by notice to Merchant.																																																																																																																																																					
Transaction Types and Currencies:																																																																																																																																																					
Transaction Type: <input checked="" type="checkbox"/> Retail Sales <input type="checkbox"/> Mail Order Sales <input type="checkbox"/> Telephone Order Sales <input type="checkbox"/> Internet-based Sales <input type="checkbox"/> Instalment Plan <input type="checkbox"/> Others : _____																																																																																																																																																					
Accepted Currencies for Card Transactions: <input checked="" type="checkbox"/> SGD <input type="checkbox"/> USD <input type="checkbox"/> Others : _____ E-Commerce Indicator : _____																																																																																																																																																					

Merchant Application & Agreement (Singapore)

Agreement Particulars
Timeframe for Payment:

7 days after submission of Card Transaction in accordance with the Card Services Terms and Conditions

Term of Agreement:

This Agreement shall take effect upon this Merchant Application being signed by Merchant and Global Payments as provided below and shall remain in full force and effect for an initial term of 1 year and shall be automatically extended for successive 1-year periods --thereafter, unless earlier terminated according to the terms of this Agreement.

Customer Service

All questions regarding Card Services should be referred to Global Payments Asia-Pacific (Hong Kong Holding) Limited, Singapore Branch, 3 Shenton Way, #07-08 Shenton House, Singapore 068805, or call: +65 6622 1168, or fax: +65 6220 9182.

Note: Billing disputes must be forwarded, in writing, to Customer Service within 90 days of the date of the statement and/or notice.

Your Merchant Card Services Agreement, comprising this Merchant Application & Agreement and the Merchant Card Services Terms and Conditions, is made between Global Payments Asia Pacific (Hong Kong Holding) Limited, Singapore Branch ("Global Payments") and the Merchant named above.

Please sign below to signify that you have received a copy of the Merchant Card Services Terms & Conditions and the Merchant Card Services Acceptance Guide and that you agree to all terms and conditions contained therein and herein. If this Merchant Application & Agreement is accepted by Global Payments for card services, Merchant agrees that it will be bound by the terms of this Agreement, as may be modified or amended in the future in accordance with its terms. If you disagree with any terms of this Agreement, do not submit this Merchant Application & Agreement and/or any Card Transaction to Global Payments hereunder.

IF MERCHANT SUBMITS A TRANSACTION TO GLOBAL PAYMENTS HEREUNDER, MERCHANT WILL BE DEEMED TO HAVE ACCEPTED THE TERMS & CONDITIONS OF THIS AGREEMENT.

By the signature below, Merchant:

- (a) certifies that all information provided in this Merchant Application & Agreement is true and accurate;
- (b) authorizes Global Payments to:
 - (i) initiate debit entries to any of the Merchant's Account(s) in accordance with the Merchant Card Services Terms and Conditions and
 - (ii) initiate debit entries to any of the Merchant's Account(s) for the application fees described herein prior to Global Payments' acceptance and execution of this Merchant Application & Agreement, which application fees shall be retained by Global Payments whether or not the Merchant Application & Agreement is accepted and executed by Global Payments;
- (c) authorizes the financial institution(s) with which any of the Merchant's Account(s) are maintained to honour such debit entries initiated by Global Payments; and
- (d) [if appropriate, include CCRA consent clause].

Signing for and on behalf of Merchant and Global Payments
Signing for and on behalf of Merchant:

Signature : X _____

Name: _____

Designation : _____

Name of Merchant (in BLOCK):

Date : _____

Signing for and on behalf of Global Payments:

Signature : _____

Name: _____

Designation : _____

Name of Global Payments:
**Global Payments Asia-Pacific (Hong Kong Holding) Limited,
Singapore Branch**

Date : _____

Merchant Application & Agreement (Singapore)

Certificate of Due Authorization:

I hereby certify that resolutions were passed at a meeting of the Board of Directors of Merchant on _____ that:

1. The terms of this Agreement be approved;
2. The director(s) whose name and signature appear above be authorized to sign this Merchant Application on behalf of Merchant;
3. Any one or more directors be authorized to take all other actions and sign all other documents in connection with this Merchant Application; and
4. Details of these resolutions be communicated to Global Payments and remain in force until an amending resolution shall have been passed by Merchant's Board of Directors and a Certified copy thereof shall have been received by Global Payments.

I further certify that Merchant has the power to enter into and perform this Agreement and that details of the above resolutions have been entered into the Minute Book of Merchant and signed therein by the Chairman of the meeting and are in accordance with Merchant's Memorandum and Articles of Association or equivalent constitutional documents.

Signature: X _____
 (Chairman of the meeting)

Name: _____

Date: _____

Personal Guarantee (if applicable)

I/We hereby guarantee to Global Payments and to its successors and assigns, the full, prompt, and complete performance of Merchant and all of Merchant's obligations under the Card Services Agreement, including but not limited to all monetary obligations arising out of Merchant's performance or non-performance under the Card Services Agreement, whether arising before or after termination of the Card Services Agreement. This guarantee shall not be discharged or otherwise affected by any waiver, indulgence, compromise, settlement, extension of credit, or variation of terms of the Card Services Agreement made by or agreed to by Global Payments and/or Merchant. I/We hereby waive any notice of acceptance of this guarantee, notice of nonpayment or non performance of any provision of the Card Services Agreement by Merchant, and all other notices or demands regarding the Card Services Agreement. I/We agree to promptly provide to Global Payments any information requested by it from time to time concerning my/our financial condition(s), business history, business relationships and employment information. I/We have read, understand, and agree to be bound by the Card Services Terms & Conditions provided to Merchants and those conditions contained in the Merchant Application.

Signature: _____
 Signature of Guarantor, an individual

Signature: _____
 Signature of Witness, an individual

Name: _____

Name: _____

Date: _____

Date: _____

Compliance Statement

I/We hereby certify to the best of my/our current knowledge as of the date that this agreement was signed, there is no known owner, officer, director, or agent which is a current or former official in the executive, legislative, administrative, military or judicial branch of any government (elected or not); an official of a political party; an executive of a government owned enterprise; a family member of any of the above mentioned officials; or a close personal or professional associate of any of the above mentioned officials.

Signing for and on behalf of Merchant:

Signature: X _____

Name: _____

Title: _____

If you are affiliated with any such person, please identify the owner, officer, director or agent:
